

PARTY TERMS AND CONDITIONS

We want you to have the best party experience, so please ensure you follow these rules:

- All parties must be booked at least 2 weeks in advance and are subject to availability.
- A \$75.00 non-refundable deposit is required at time of booking.
- Extended hours are also available and are subject to availability for an additional \$75.00.
- If more than 25 adults are attending your party there will be an additional \$40 charge applied to your bill
- Please keep in mind that Taima Zone is a shared facility and your party may overlap with another party.
- The set up time is included within the two hours of your party. Please be punctual so you can enjoy your function for the full 2 hours. If you need to arrive earlier, please check two days prior with the staff, however we cannot guaranteed you will be granted to use the room earlier than 10 minutes before
- We take care of the mess! However, we will ask you to pack your things 10 minutes before your party ends to allow the staff to clean the room for the next party. **Please note no additional time is allowed, \$40 charge will be applied if you exceed 10 minutes of grace period, even though you paid the additional late fee, it does not allow you to stay longer in the party room.**
- Please remember that Taima Zone is an unsupervised centre; the person booking the party is responsible for the supervision and safety of all the invited children. We suggest that you have extra adults to assist you. A ratio of 1 adult to every 5 kids is the ideal; however 1 adult to every 8 kids is still manageable. No alcoholic beverages or smoking is permitted on the premises
- Please remind your guests that socks are mandatory for both, children and adults. However, we have socks available at the front desk for purchase if somebody forgets. (No Nylons Please)
- Please note the suppliers provided by Taima Zone during the party are **for children only** since we don't charge for adults. Feel free to bring your own for the adults invited to the party or order them from us, additional charges apply.
- **Tablecloths are a must for all the parties and all the tables in the room.** No worries! If you forget to bring them we have them available for your convenience, additional charges will apply to your bill.
- Taima Zone allows you to change the set up of the tables; however you must put them back to the original set up.
- ABSOLUTELY NO FOOD OR DRINKS ARE ALLOWED IN THE PLAY AREA. Please remind your guests to eat or drink inside the room (this includes coffee cups with lids or thermos)
- Piñatas are allowed only on private parties, no exceptions please. NO CONFETTIS ALLOWED in the piñata or in the room.
- Private Parties are entitled to the use of one room ONLY. Should you required to use an additional room a \$100.00 charge will apply.

FUN-BASIC-PACKAGE (up to 12 children- additional child \$5.00)

Please note this package does not include a party host/hostess to assist you. Additional \$5.00 will apply for set up assistance. Tableware is not included. Your room will be equipped with 30 cups -white plain colours. Sugar and one small basket with cream and milk are included for the coffee. Tablecloths are not included; we sell them at \$2.00 solid colours and \$6.00 themed.

PARTY-YOUR-WAY PACKAGE (up to 20 children-additional child \$10.00)

We can help you to set up and decorate your room, additional \$5.00 will apply for set up assistance; decoration will be provided by you. This package includes Tableware for children only, your room will be equipped with 25 dinner plates, 25 dessert plates, 30 cups, and a basket with napkins and 25 spoons- white plain colours. Sugar is included for the coffee and one small basket of cream and milk, additional charges may apply for extra milk or cream. Tablecloths are not included; we sell them at \$2.00 solid colours and \$6.00 themed.

XTREME FUN PACKAGE (up to 30 children-additional child \$13.00)

We can help you to set up and decorate your room, additional \$5.00 will apply for set up assistance; decoration will be provided by you. **This package includes Tablecloth (solid colour)** a set of 35 dinner plates, 35 dessert plates, 40 cups, and a basket with napkins and 35 spoons- white plain colours. Sugar is included for the coffee and one small basket of cream and milk, additional charges may apply for extra milk or cream. The balloons offered on this package are solid colours latex balloon, up to 18 balloons for room decoration, it can only be substituted for a Mega Balloon Bouquet which includes 1 generic 18" Mylar, 6 solid latex and 3 printed latex balloons. For printed balloons there is an additional \$3.00 charge.

This is an unsupervised area. You are responsible for ANY damage to the facility or toys, if you are hosting a party; this includes any damages caused by your guests. Additional charges will result



3450 Ridgeway Drive, Unit 10 – Mississauga, ON – L5L 0A2
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xtremefun@tamazon.ca

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Here are some tips to help make your party run smoothly...

Socks are required for entry into Taima Zone. This applies to adults and children. It is helpful if you inform your guests ahead of time, they can get upset with us when we deny them entry at the door. For your convenience, we offer socks for \$2.00. Alternatively, you may wish to bring some spare socks for your guests to borrow, or let us know should you wish them to be included into your bill

You will receive a confirmation call Mon-Tues during the week of your party. This is standard practice for Taima Zone to ensure we have your order correct. From time to time we have difficulty reaching some clients so if you don't hear from us please feel free to call us before Wednesday of that week. Our number is **(905) 607-FUN -1 (3861)**. If we fail to contact you by Wednesday, the package of your party will be **Fun Basic Package** in the event you didn't choose any different before, or the selections will be the default that comes with the package you choose.

We are pleased to offer professional loot bags by **The Loot Lady**. You may view and order them online at lootlady.com. You should order them at least one week in advance. They can deliver your order directly to Taima Zone

Helium filled balloons are permitted for decoration only. Please do not permit the children to play with them as they are significant choke hazards when popped and may cause allergic reactions

Tablecloths are required for all the tables in the room during your party. For your convenience, we offer them at \$2.00 at the front desk. Please note we will include tablecloths to your party if you don't bring them. The extra charges will apply to your bill

Food and drinks are allowed only in the party rooms. We appreciate your help reinforcing this rule with your guests. Outside food is allowed regardless the package you choose. However, keep in mind peanut allergies and avoid bringing them into the facility

The set up time is included within the two hours of your party. Please be punctual so you can enjoy your function for the full 2 hours. If you need to arrive earlier, please check two days prior with the staff, however we cannot guaranteed you will be granted to use the room earlier than 10 minutes before.

We take care of the mess! However, we will ask you to pack your things 10 minutes before your party ends to allow the staff to clean the room for the next party. Please note no additional time is allowed, \$40 charge will be applied if you exceed 5 minutes of grace period, even though you paid the additional late fee, it does not allow you to stay longer in the party room

Please remember that Taima Zone is an unsupervised centre; in the event the parents will not stay for the party, the person booking the party is responsible for the supervision and safety of all the invited children and for any damage to the toys or facility for improper usage.

Thank you for choosing Taima Zone for your party!



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